

Qualitative measures:			Key to direction of travel:					
Positive	Similar	Negative	Increase 10% or more	↑	Similar	⇒	Decrease 10% or more	↓

Ref.	Indicator	Owner	Reporter	Outcome (what impact will monitoring these measures have on the experiences of our children)	Key to direction of travel:												% change from previous month	% change from same month prev. yr	DoT	12 month average	12-mnth max value	Percentage?	Benchmarking			Commentary (Aug-18):				
					Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18							Aug-18	Stat. Neighbour	England		SE region	Target 17-18	Target 18-19	Target 19-20
M1	Number of contacts received (includes contacts that become referrals)	Jane White	Catherine Parkin	There is an effective 'front door' with which anyone with a concern about a child can engage and receive appropriate advice, support and action.	1259	1358	1378	1215	997	1421	1309	1376	1649	1554	1433	1494	1754	↑ 17%	↑ 39%		1412	1754	-	Local	Local	Local				There has been an unprecedented number of contacts this month, indeed this is the high number received for the year. We continue to monitor this area and use multi-agency auditing and will be implementing a Front Door Performance meeting to quality assure the front door activity. Whilst the number of contacts has grown, the number of referrals has seen a decrease overall, this indicates that the front door changes are having an impact. However - it needs to be considered whether there is an over-reliance by multi-agency partners on the front door and MASH. Partners may not be fully understanding or utilising the 'continuum of needs', to inform their professional view, when they could identify a resolution to issues via universal and targeted services.
M2	Number of new referrals of Children In Need (CiN)	Jane White	Catherine Parkin	Referrals for children in need of help and support are accepted appropriately by the service.	246	281	309	257	194	302	229	270	245	270	215	255	262	⇒ 3%	⇒ 7%		257	309	-	340	354	470				Referrals per month is a fluctuating figure due to the risks and issues being presented for children. The number is typically under 300 per month, which indicates that the front door changes are having an impact - however, a notable issue is the number of high risk / urgent matters continuing to come through the front door and the requirement for an immediate, reactive response, with Section 47s being needed to ensure immediate safety. In light of above comments regarding Multi-Agency partners, this raises a question regarding the quality and impact of universal and targeted services and interventions as we continue to have high numbers of children needing to come into care at point of entry, increased court activity, increased complexity of issues within Child Protection and all the Child in Need Assessment activity.
M3	Percentage of all contacts that become new referrals of Children In Need (CiN)	Jane White	Catherine Parkin	Children and families receive the help they need at the right time, and from the best possible resource - in line with the established continuum of need.	19.5%	20.7%	22.4%	21.2%	19.5%	21.3%	17.5%	19.6%	14.9%	17.4%	15.0%	17.1%	14.9%	↓ -12%	↓ -24%		18.4%	22.4%	P	Local	Local	Local				There has been a slight decrease in the conversion rate from the previous month, this though remains a reduced number overall. The multi-agency auditing that we undertook provided some useful information about how our partners are using the front door, and whether it is always appropriate. Instead of and in addition to the front door, partners could be utilising their own safeguarding leads to determine issues and risks for children and decide how to best to address them, including using universal and targeted EH services. An annual auditing programme is in place and will routinely report findings to the service and the LSCB. The percentage reduction indicates that the front door changes are having an impact - however, a notable issue is the number of high risk / urgent matters continuing to come through the front door and the requirement for an immediate, reactive response with Section 47 Enquiries being needed to ensure immediate safety. In light of above comments regarding Multi-Agency partners, this raises a question regarding the quality and impact of universal and targeted services and interventions as we continue to have high numbers of children needing to come into care at point of entry, increased court activity, increased complexity of issues within Child Protection and all the Child in Need Assessment activity.
M2-NI	Number of new referrals of Children in Need (CiN) rate per 10,000 (0-17 year olds)	Jane White	Catherine Parkin	Referrals for children in need of help and support are comparable with other local authorities like Southampton.	49	56	62	52	39	61	46	54	49	54	43	51	52	⇒ 2%	⇒ 6%		52	62	-	55	46	46				There has been a slight decrease in the number of referrals this month. It is a fluctuating figure due to the risks and issues being presented for children.
M8-QL	Percentage of referrals dealt with by MASH where time from referral received / recorded to completion by MASH was 24 hours / 1 working day or less	Jane White	Catherine Parkin	The safety of children is supported by referrals being dealt with in a timely manner.	79.0%	66.0%	57.0%	77.0%	77.0%	75.0%	76.0%	62.0%	67.0%	63.0%	61.0%	46.0%	56.0%	↑ 22%	↓ 29%		65.3%	77.0%	P	Local	Local	Local				There has been a reduction in referrals dealt with within 24 hours over the last four months. Staffing continues to create challenges. Despite us advertising for experienced Social Workers and Assistant Team Managers, there have been no applicants. The posts are being re-advertised but we remain reliant of agency staff, which creates its own challenges due to turnover. Keeping the front door fully staffed is complicated, which has a direct impact on 24 hour timescale. We continue to progress the implementation of Phase 3 reorganisation, and an improvement should be seen in the coming four weeks. The work is now well underway to move CiN Planning cases to the Protection and Court Teams, however, the impact related to the above comments is a feature here. It needs to be noted that the number of referrals and HRDA referrals (not reported on for this scorecard) will also have an impact on 24-hour timeliness.

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M6-QL (val)	Number of referrals which are re-referrals within one year of a closure assessment	Jane White	Catherine Parkin	The service is effective in helping children and families address their issues, and where there is a re-referral, the issues are understood.	33	52	41	49	32	47	36	42	41	34	25	21	34	↑ 62%	⇒ 3%	▼	38	52	-	Local	Local	Local				There has been a reduction this month, which would be expected as the overall number of referrals is smaller this month. We continue to monitor our re-referral rates closely, and use our audit activity to test out the quality of the work. Particular areas of interest when dealing with re-referrals include consideration of previous service and work undertaken by Universal and Targeted EH services. We continue to focus on strengthening our work with children on CiN plans, and want to ensure that our multi-agency partners approach this area of work with the same vigour as they do with children and families subject to Child Protection Planning. When repeat referrals are being made, the prior interventions multi-agency partners have delivered to families and the impact they are making should also be considered when cases are closed to our Social Work Services.
M6-QL	Percentage of referrals which are re-referrals within one year of a closure assessment	Jane White	Catherine Parkin	The service is effective in helping children and families address their issues, and where there is a re-referral, the issues are understood.	13.0%	19.0%	13.0%	19.0%	16.0%	16.0%	16.0%	16.0%	17.0%	13.0%	12.0%	8.0%	13.0%	↑ 63%	⇒ 0%	▼	14.8%	19.0%	P	Local	Local	Local				There has been a reduction this month, which would be expected as the overall number of referrals is smaller this month. We continue to monitor our re-referral rates closely, and use our audit activity to test out the quality of the work. Particular areas of interest when dealing with re-referrals include consideration of previous service and work undertaken by Universal and Targeted EH services. We continue to focus on strengthening our work with children on CiN plans, and want to ensure that our multi-agency partners approach this area of work with the same vigour as they do with children and families subject to Child Protection Planning. When repeat referrals are being made, the prior interventions multi-agency partners have delivered to families and the impact they are making should also be considered when cases are closed to our Social Work Services.
M4	Number of new referrals of children aged 13+ where child sexual exploitation (CSE) was a factor	Jane White	Catherine Parkin	The needs and safety of children at risk of child sexual exploitation are responded to effectively.	2	3	4	3	1	0	2	3	6	4	1	1	2	↑ 100%	⇒ 0%		3	6	-	Local	Local	Local				-This measure shows children who have CSE recorded in their referral as one of the factors, meaning CSE may not be the reason for the referral. Where a CSE is a factor it is an area of significant concern and we monitor these cases very closely. Note that this measure only shows the number of new referrals - it does not include existing cases where CSE is a factor, and so is not a reflection of the number of young people we are working with where CSE is a risk for them, only the new cases referred to us in that month.
EH1a	Number of Universal Help Assessments (UHAs) started in the month	Phil Bullingham	Sean Holehouse	Children and families benefit from an assessment of their needs at the earliest opportunity.	35	18	33	23	24	19	20	37	21	37	19	42	18	↓ -57%	↓ -49%		26	42	-	Local	Local	Local				As expected August saw a reduction in new referrals.
EH1c	Number of Universal Help Assessments (UHAs) completed in the month	Phil Bullingham	Sean Holehouse	Children and families will have their needs assessed against the local integrated Early Help offer.	33	11	33	12	19	7	1	13	9	14	19	12	12	⇒ 0%	↓ -64%		14	33	-	Local	Local	Local	288	336	TBC	Completed numbers in line with service standards & volume.
EH1b	Number of Universal Help Plans (UHPs) opened in the month (includes UHPs completed, and those still open at end of period)	Phil Bullingham	Sean Holehouse	Children and families will be supported to engage with the local Early Help offer, to address their issues without the need for statutory intervention.	149	116	119	89	70	72	66	79	80	104	80	69	63	⇒ -9%	↓ -58%		84	119	-	Local	Local	Local				Numbers expected to rise next month as July's new assessments become plans.
M5	Number of children receiving Universal Help services who are stepped up for Children In Need (CiN) assessment	Phil Bullingham	Sean Holehouse	Where additional needs are identified by Universal Help Services, cases are stepped up to enable the appropriate level of intervention.	2	17	2	1	3	3	2	0	1	13	2	5	1	↓ -80%	↓ -50%		4	17	-	Local	Local	Local				
EH2	Number of Children In Need (CiN) at end of period (all open cases, excluding UHPs, UHAs, CPP and LAC)	Jane White	Catherine Parkin	Children in need of help and support receive a consistent and effective service.	1030	1075	1106	1074	1050	1017	1061	1082	1158	1040	1058	1022	984	⇒ -4%	⇒ -4%		1061	1158	-	Local	Local	Local				There has been a slight increase this month, and the figure is again lower than the 12-month average. Caseloads remain a challenge due to continued staff turnover and agency movement, but we are monitoring allocations closely. These cases consist of complex work, which impacts on social workers and management, and takes time to complete. As above, despite an ongoing focus on recruitment, thus far we have not been successful at recruiting experienced Social Workers.
EH5-QL	Number of children open to the authority who have been missing at any point in the period (count of children)	Jane White	Catherine Parkin	The needs and safety of children who have been missing are responded to robustly.	32	34	42	42	33	41	46	34	32	46	41	38	45	↑ 18%	↑ 41%	▼	40	46	-	Local	Local	Local				This number saw a decrease in June. Work was previously undertaken to look at case recording, which then resulted in amendments to PARIS, meaning we are recording more accurately. The MET Hub which offers and undertakes return interviews is also becoming more embedded.

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EH3	Number of Single Assessments (SA) completed	Jane White	Catherine Parkin	Children receive a comprehensive assessment of their needs; with strengths and areas of risk identified to inform evidence-based planning.	193	178	152	204	175	123	115	148	128	221	159	184	198	➔ 8%	➔ 3%		165	221	-	306	333	433				The number of Single Assessments completed has seen a significant decrease compared to the previous month. This measure needs to be viewed alongside EH2 (Number of Children In Need (CIN) at end of period (all open cases, excluding UHPs, UHAs, CPP and LAC)). Staffing continues to create challenges. Despite us advertising for experienced Social Workers and Assistant Team Managers, there have been no applicants. The posts are being re-advertised but we remain reliant of agency staff, which creates its own challenges due to turnover. Keeping the front door fully staffed is complicated, which has a direct impact on 24 hour timescale. We continue to progress the implementation of Phase 3 reorganisation, and an improvement should be seen in the coming four weeks. The work is now well underway to move CIN Planning cases to the Protection and Court Teams, however, the impact related to the above comments is a feature here.
EH3a%	Percentage of Single Assessments (SA) completed within 10 days	Jane White	Catherine Parkin	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	2.6%	7.3%	8.6%	7.4%	10.9%	10.6%	6.1%	8.1%	4.7%	12.7%	13.8%	9.2%	10.1%	➔ 9%	➔ 290%	▲	9.1%	13.8%	P	Local	Local	Local				There has been an increase in completion of Single Assessments within this timeframe; where Single Assessments take time to complete it indicates a level of complexity of issues that have to be considered as part of the assessments.
EH3b%	Percentage of Single Assessments (SA) completed within 11-25 days	Jane White	Catherine Parkin	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	19.7%	26.4%	36.2%	22.1%	24.0%	30.1%	23.5%	19.6%	24.2%	22.6%	15.7%	26.1%	15.7%	↓ 40%	↓ 20%	▲	23.8%	36.2%	P	Local	Local	Local				There has been a slight decrease in the completion of Single Assessments within this timeframe; this continues to indicate that the assessments needed are due to more complex issues.
EH3c%	Percentage of Single Assessments (SA) completed within 26-35 days	Jane White	Catherine Parkin	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	7.3%	6.2%	15.1%	10.3%	17.7%	14.6%	27.0%	18.2%	8.6%	8.6%	8.8%	11.4%	14.6%	↑ 28%	↑ 102%	▲	13.4%	27.0%	P	Local	Local	Local				The number of Single Assessments completed within this timeframe from the previous month has remained static. It is a positive development that we are able to complete assessments quickly, but if more time is needed to thoroughly understand the risks and issues then we will take that time to ensure children are supported with a plan that ensures their safety and good outcomes.
EH3d%	Percentage of Single Assessments (SA) completed within 36-45 days	Jane White	Catherine Parkin	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	45.1%	51.1%	27.0%	34.3%	26.3%	23.6%	19.1%	28.4%	27.3%	23.1%	10.1%	7.6%	22.7%	↑ 199%	↓ 50%	▲	25.1%	51.1%	P	Local	Local	Local				There has been a significant reduction in the completion of Single Assessments within the longer timeframes, whilst the percentage completed within 11-25 days has increased. It is a positive development that we are able to complete assessments quickly, but if more time is needed to thoroughly understand the risks and issues then we will take that time to ensure children are supported with a plan that ensures their safety and good outcomes. This percentage does tend to fluctuate and we know that the length of time required can indeed reflect the complexity of cases.
EH3e%	Percentage of Single Assessments (SA) completed over 45 days	Jane White	Catherine Parkin	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	25.4%	9.0%	13.2%	26.0%	21.1%	21.1%	24.3%	25.7%	35.2%	33.0%	51.6%	45.7%	36.9%	↓ 19%	↑ 45%	▼	28.6%	51.6%	P	21.1%	17.1%	7.1%				There has been an increase in the completion of Single Assessments outside of the statutory timeframe. Where more time is needed to thoroughly understand the risks and issues then we must take that time to ensure children are supported with a plan that ensures their safety and good outcomes. Caseloads remain a challenge due to continued staff turnover and agency movement, but we are monitoring allocations closely. We can see the impact of the focus on closure work and step-down to Early Help where it is appropriate - however, these cases consist of complex work, which impacts on social workers and management, and takes time to complete. Alongside this, there has been a focus on recruitment and several new social workers will continue to be appointed over the coming months. The implementation of Phase 3 reorganisation is underway and an improvement should be seen in the coming 4-6 weeks, when the CIN Planning cases move to Protection and Court teams, which is expected to create capacity across MASH and Assessment teams for this work.

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EH4 (val)	Number of Single Assessments (SA) completed in 45 working days	Jane White	Catherine Parkin	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	144	162	132	151	138	97	87	110	83	148	77	100	125	↑ 25%	↓ -13%	▲	118	162	-	278	267	502				There has been a significant decrease in the number of Single Assessments completed within 45 days this month. The proactive reporting being used by managers and workers has previously resulted in improved timescales. However, the staffing issues, caseloads and high risk work requiring immediate action and LAC and court proceedings in frontline teams that have affected the proportion of assessments that could be completed within the timeframe. Strategies implemented to address this have had limited success and unfilled manager and social worker vacancies and turnover of staff within MASH and Assessment have continued to impact.
EH4-QL	Percentage of Single Assessments (SA) completed in 45 working days	Jane White	Catherine Parkin	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	75.0%	91.0%	87.0%	74.0%	79.0%	79.0%	76.0%	74.0%	65.0%	67.0%	48.0%	54.0%	63.0%	↑ 17%	↓ -16%	▲	71.4%	91.0%	P	77.0%	80.1%	90.2%				There has been a significant decrease (48%) in Single Assessments completed within 45 days this month. The proactive reporting being used by managers and workers has resulted in improved timescales. However, the staffing issues, caseloads and high risk work requiring immediate actions and LAC and court proceedings in frontline teams that have affected the proportion of assessments that could be completed within the timeframe. Strategies implemented to address this have had limited success and unfilled manager and social worker vacancies and turnover of staff within MASH and Assessment have continued to impact. As stated above we are carrying some Social Worker vacancies as well as undertaking the Phase 3 changes which are underway. Social Workers and managers have had to have a focus on this to ensure work can be moved to Protection and Court teams. There is also an impact from the urgent new referrals being received (please refer to above commentary on contacts and referrals and caseloads remain a challenge). There have also been performance issues for individual Social Workers in meeting timescales routinely, which is being addressed by their line managers. It is anticipated that once the reorganisation work is completed there will be an improvement overall in this area.
CP1	Number of Section 47 (S47) enquiries started	Jane White	Catherine Parkin	Where there are concerns about a child's safety, there is a robust assessment of risk.	94	107	77	124	73	120	82	103	96	102	83	94	71	↓ -24%	↓ -24%		94	124	-	102	102	135				There has been a slight decrease in the number of Section 47 Enquiries started this month, this would be expected as the number of referral overall is lower this month. We remain lower our Statistical Neighbours average. A notable issue is the number of high risk matters coming through the front door and MASH where the risks are too high for them to stay in their parents' care and they must be taken into care either voluntarily or via a court order. We are also seeing an increased complexity of issues within Child Protection, and Child in Need Assessment activity. It raises a question regarding the quality and impact of universal and targeted services and interventions as we continue to have high numbers of children needing to come into care at point of entry, increased court activity, increased complexity of issues within Child Protection and all the Child in Need Assessment activity.
CP1-NI	Rate of Section 47 (S47) enquiries started per 10,000 children aged 0-17	Jane White	Catherine Parkin	Safeguarding investigations undertaken by the service are at a level that is comparable with other local authorities like Southampton.	19	21	15	25	15	24	16	21	19	20	17	19	14	↓ -26%	↓ -26%		19	25	-	17	13	13				There has been a slight decrease in the number of Section 47 Enquiries started this month, this would be expected as the number of referral overall is lower this month. We remain lower our Statistical Neighbours average. A notable issue is the number of high risk matters coming through the front door and MASH where the risks are too high for them to stay in their parents' care and they must be taken into care either voluntarily or via a court order. We are also seeing an increased complexity of issues within Child Protection, and Child in Need Assessment activity. It raises a question regarding the quality and impact of universal and targeted services and interventions as we continue to have high numbers of children needing to come into care at point of entry, increased court activity, increased complexity of issues within Child Protection and all the Child in Need Assessment activity.
CP6B	Number of children with a Child Protection Plan (CPP) at the end of the month, excluding temporary registrations	Jane White	Stuart Webb	Child Protection Plans are in place for children where it has been assessed that multi-agency intervention is required to keep them safe.	294	290	296	305	312	329	327	326	325	343	332	308	310	⇒ 1%	⇒ 5%		317	343	-	236	230	294				Numbers of children subject to CP planning has increased slightly in August. Live data is more favourable (296 children subject to CPP on 10/09/18). The Working with Families Project is gathering traction; with over 100 staff receiving Restorative Practice Awareness training over the summer. The work is expected to benefit from Partners in Practice activity with Ealing LA.
CP6B-NI	Rate of children with Child Protection Plan (CPP) per 10,000 (0-17 year olds) at end of period	Jane White	Stuart Webb	The number of children who require Child Protection Plans is at a level that is comparable with other local authorities like Southampton.	59	58	59	61	63	66	66	65	65	69	67	61	62	⇒ 2%	⇒ 5%		64	69	-	54	43	42				There has been a slight increase in rate, aligned with CP planning numbers. See above CP6B re: Working with Families and Partners in Practice activity.

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CP2	Number of children subject to Initial Child Protection Conferences (ICPCs), excluding transfer-ins and temporary registrations	Phil Bullingham	Stuart Webb	Where it has been assessed that multi-agency intervention is required to keep a child safe, the case is progressed to Initial Child Protection Conference.	36	44	46	62	39	57	28	26	36	49	35	26	29	↑ 12%	↓ -19%		40	62	-	40	42	50				Numbers remain lower than SN, regional and national averages. The CP advisor continues to review all cases coming through to planning.
CP2-NI	Rate per 10,000 Initial Child Protection Conferences (ICPCs)	Phil Bullingham	Stuart Webb	The rate of Initial Child Protection Conferences is at a level that is comparable with other local authorities like Southampton.	8	9	10	13	8	11	6	5	7	10	7	5	6	↑ 12%	↓ -28%		8	13	-	6	5	5				There has been a slight increase in rate; but it is assessed to be in line with our statistical neighbours.
CP4 (val)	Number of Initial Child Protection Conferences (ICPCs) resulting in a Child Protection Plan (CPP) (based on count of children)	Phil Bullingham	Stuart Webb	Decisions made at Child Protection Conferences will result in appropriate, evidence-based plans for children that respond to, and meet their level of risk and need.	35	42	42	50	35	44	24	24	22	39	29	22	28	↑ 27%	↓ -20%	▲	33.42	50.00	-	34	35	43				A much higher number of cases referred to conference progressed to plan in comparison to our SN and regional / national averages. The CP advisor continues to scrutinise all initial CP conference (ICPC) outcomes with a weekly report to the Quality Assurance Unit manager and relevant service managers.
CP4	Percentage of Initial Child Protection Conferences (ICPCs) resulting in a Child Protection Plan (CPP) (based on count of children)	Phil Bullingham	Stuart Webb	Decisions made at Child Protection Conferences will result in appropriate, evidence-based plans for children that respond to, and meet their level of risk and need.	97.2%	95.5%	91.3%	80.6%	89.7%	77.2%	85.7%	92.3%	61.1%	79.6%	82.9%	84.6%	96.6%	↑ 14%	⇒ -1%	▲	84.8%	96.6%	P	87.1%	86.7%	85.6%				A much higher number of cases referred to conference progressed to plan in comparison to our SN and regional / national averages. The CP advisor continues to scrutinise all initial CP conference (ICPC) outcomes with a weekly report to the Quality Assurance Unit manager and relevant service managers.
CP2b	Number of transfer-ins	Phil Bullingham	Stuart Webb	Children moving into Southampton receive a good standard of service and protection.	4	2	2	4	1	0	0	0	0	1	1	0	0	- n/a	↓ -100%		1	4	-	Local	Local	Local				No children were transferred in during the past month. When there is a transfer, the QA Unit manager checks on progress with the CPC team.
CP2b %	Percentage of transfer-ins where child became subject to a CP Plan during period	Jane White	Sarah Ward	Children moving into Southampton receive a good standard of service and protection.	100.0%	50.0%	100.0%	75.0%	100.0%	-	-	-	-	100.0%	100.0%	-	-	- n/a	- n/a		87.5%	100.0%	P	Local	Local	Local				There have been no requests for transfer-in conferences, that I am aware of.
CP3-QL (val)	Number of children subject to Initial Child Protection Conferences (ICPCs) which were held within timescales (excludes transfer-ins)	Phil Bullingham	Stuart Webb	Child Protection planning is timely, ensuring that the risks to children are discussed and responded to expediently.	26	44	38	43	34	37	13	10	21	41	26	25	21	↓ -16%	↓ -19%	▲	29	44	-	Local	Local	Local				There has been a decrease in performance and the percentage of conferences held within timescales is 3.6% lower than our SN. A number of factors can contribute at this time of year - including the availability of some partners to attend conferences; this can result in delay. The CP advisor continues to review each new initial conference (ICPC) with an update to the QA Unit Manager and relevant service managers.
CP3-QL	Percentage of Initial Child Protection Conferences (ICPCs) held within timescales (based on count of children)	Phil Bullingham	Stuart Webb	Child Protection planning is timely, ensuring that the risks to children are discussed and responded to expediently.	72.2%	100.0%	82.6%	69.4%	87.2%	64.9%	46.4%	38.5%	58.3%	83.7%	74.3%	96.2%	72.4%	↓ -25%	⇒ 0%	▲	72.8%	100.0%	P	76.0%	76.7%	72.2%				There has been a decrease in performance and the percentage of conferences held within timescales is 3.6% lower than our SN. A number of factors can contribute at this time of year - including the availability of some partners to attend conferences; this can result in delay. The CP advisor continues to review each new initial conference (ICPC) with an update to the QA Unit Manager and relevant service managers.
CP8-QL	Percentage of children subject to a Child Protection Plan seen in the last 15 working days.	Jane White	Sarah Ward	The service is in regular contact with children subject to Child Protection planning to ensure that there is ongoing assessment of risk and opportunities to intervene effectively.	86.0%	78.0%	85.0%	85.0%	88.0%	91.0%	83.0%	82.0%	87.0%	80.0%	77.0%	84.0%	83.0%	⇒ -1%	⇒ -3%	▲	83.6%	91.0%	P	Local	Local	Local				The number of children seen within timescales is impacted by families being away on holiday abroad, in some cases for weeks at a time when they are visiting family abroad. It would perhaps be useful to have a box to tick on Paris to represent these numbers. It is school holidays and this figure increases at this time. The figures are also impacted by older children not being in for visits or not engaging with the plan/visits. Recording within timescales can still be an issue due to high caseloads
CP5-QL (val)	Number of new Child Protection Plans (CPP) where child had previously been subject of a CPP at any time (repeat)	Phil Bullingham	Stuart Webb	The service is effective in managing the risks experienced by children and within families and where there is re-referral the issues are understood.	11	3	21	12	10	12	1	5	2	11	11	4	9	↑ 125%	↓ -18%	▼	8	21	-	7	7	10				The re-referral rate is around 10% higher than SN, regional, national averages. Registration categories and length of time since previous period of registration is checked for each re-referral and the case details continue to be sent to the Edge of Care Team.
CP5-QL	Percentage of new Child Protection Plans (CPP) where child had previously been subject of a CPP at any time (repeat)	Phil Bullingham	Stuart Webb	The service is effective in managing the risks experienced by children and within families and where there is re-referral the issues are understood.	28.2%	7.1%	47.7%	24.0%	27.8%	25.5%	4.2%	19.2%	8.7%	26.8%	36.7%	18.2%	32.1%	↑ 77%	↑ 14%	▼	23.2%	47.7%	P	22.5%	18.7%	22.2%				The re-referral rate is around 10% higher than SN, regional, national averages. Registration categories and length of time since previous period of registration is checked for each re-referral and the case details continue to be sent to the Edge of Care Team.
CP9	Number of children subject to Review Child Protection Conferences (RCPCs) in the month	Phil Bullingham	Stuart Webb	Where children are subject to Child Protection planning, their cases are reviewed regularly to identify progress and any barriers.	30	101	85	86	69	86	60	91	65	67	79	87	60	↓ -31%	↑ 100%		78	101	-	Local	Local	Local				There has been a reduction in review conferences this month due to the holiday period. This figure is expected to increase again, with a resultant impact upon case closures.
CP7	Number of ceasing Child Protection Plans (CPP), excluding temporary registrations	Jane White	Stuart Webb	Where it is assessed that risks to a child have reduced there is a review of risk and the case is stepped down effectively.	11	48	39	43	25	26	26	23	28	22	41	53	29	↓ -45%	↑ 164%	▲	34	53	-	34	36	43				See above (CP9). The CP advisor has recently undertaken analysis of children subject to planning for more than 12 months with results fed back to the relevant service manager.

Ref.	Indicator	Owner	Reporter	Outcome (what impact will monitoring these measures have on the experiences of our children)	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	% change from previous month	% change from same month prev. yr	DoT	12 month average	12-mnth max value	Percentage?	Stat. Neighbour	England	SE region	Target 17-18	Target 18-19	Target 19-20	Commentary (Aug-18):		
LAC1	Number of Looked after Children at end of period	Jane White	Julian Watkins	Where it is assessed that there is no safe alternative, the local authority will take children into its care for their welfare and protection.	514	523	517	528	519	517	518	522	521	524	534	526	514	→ -2%	→ 0%	▼	522	534	-	462	478	517	515	460	390	There has been a further reduction in the number of Looked After Children this month to 514. This is positive and is linked to both strong activity in terms of children and young people exiting care, but also holding a clear line on new planned admissions to care, ensuring that all has been done that can be prior to any legal action. This does mean that there are some children who are likely to enter care when their circumstances are reviewed in September and October. However, it also shows that the service can and does work with children and families at a very high level at risk to give children every opportunity to remain at home. I would note also that there are more children who have come out of the PLO than have entered care in a planned manner over the last 10 weeks and this is a credit to the work undertaken in PACT.		
LAC1-NI	Looked after Children rate per 10,000	Jane White	Julian Watkins	The level of children in care is at a level that is comparable with other local authorities like Southampton.	103	105	104	106	104	104	104	105	104	105	107	105	102	→ -3%	→ -1%	▼	105	107	-	69	62	41				-As above, this metric has reduced in line with the activity noted above.		
LAC2	Number of new Looked after Children (episodes)	Jane White	Julian Watkins	Where children meet the threshold and there are no alternatives, they will be safe and have their welfare needs addressed through accommodation by the local authority.	11	18	11	18	14	14	19	14	10	18	21	7	4	↓ -43%	↓ -64%	▼	14	21	-	17	18	20				-As explained above the number of children being worked with at a very high level of risk to offer the an alternative to care is high, and this has led to a reduction of the number of children entering care. However this also means that if families can not manage to create change at this level of working that there will be some of these children who enter care over the next couple of months.		
LAC3	Number of ceasing Looked after Children (episodes)	Jane White	Julian Watkins	Children will leave care in a planned way with clear networks of support around them.	14	9	16	7	28	16	19	12	11	18	17	16	15	→ -6%	→ -7%	▲	15	28	-	17	17	20				-The number of children leaving care in August has remained reasonably consistent over the last few months which is positive.		
LAC6 (val)	Number of adoptions (E11, E12)	Jane White	Dorenda Chapman	Children who are being adopted will receive timely and effective support.	8	3	2	1	5	6	3	4	2	5	1	5	3	↓ -40%	↓ -63%		3	6	-	3	2	3	50					
LAC6 (%)	Percentage of adoptions (E11, E12)	Jane White	Dorenda Chapman	Children who are being adopted will receive timely and effective support.	57.1%	33.3%	12.5%	14.3%	17.9%	37.5%	15.8%	33.3%	18.2%	27.8%	5.9%	31.3%	20.0%	↓ -36%	↓ -65%		22.3%	37.5%	P	19.2%	14.0%	13.0%						
LAC12 (val)	Number of Special Guardianship Orders (SGOs) (E43, E44)	Jane White	Dorenda Chapman	Children subject to Special Guardianship Orders will receive timely and effective support.	1	1	7	1	9	1	1	1	0	7	0	3	2	↓ -33%	↑ 100%		3	9	-	2	2	2						
LAC12 (%)	Percentage of Special Guardianship Orders (SGOs) (E43, E44)	Jane White	Dorenda Chapman	Children subject to Special Guardianship Orders will receive timely and effective support.	7.1%	11.1%	43.8%	14.3%	32.1%	6.3%	5.3%	8.3%	0.0%	38.9%	0.0%	18.8%	13.3%	↓ -29%	↑ 87%	▲	16.0%	43.8%	P	10.9%	12.0%	10.0%						
LAC7-QL	Percentage of Looked after Children visited within timescales	Jane White	Julian Watkins	The service is in regular contact with Looked after Children to ensure that there is ongoing assessment of risk and opportunities to intervene effectively.	85.0%	76.0%	82.0%	83.0%	79.0%	78.0%	86.0%	79.0%	81.0%	82.0%	84.0%	79.0%	83.0%	→ 5%	→ -2%	▲	81.0%	86.0%	P	Local	Local	Local					As previously reported, there are children with differing visiting patterns which do not show in this metric.	
LAC10 (%)	Percentage of Looked after Children with an authorised CLA plan	Jane White	Julian Watkins	Children have good quality care plans, to which they have contributed, and which meet their needs.	97.3%	95.8%	98.1%	97.0%	94.6%	95.2%	94.2%	95.0%	97.3%	97.1%	94.0%	93.7%	94.9%	→ 1%	→ -2%	▲	95.6%	98.1%	P	Local	Local	Local					There continues to be a consistent and relatively strong number of CIC with an authorised care plan.	
LAC10-QL	Number of Looked after Children with an authorised CLA Plan	Jane White	Julian Watkins	Children have good quality care plans, to which they have contributed, and which meet their needs.	500	501	507	512	491	492	488	496	507	509	502	493	488	→ -1%	→ -2%	▲	499	512	-	Local	Local	Local					-As above	
LAC13	Number of current Unaccompanied Asylum Seeking Children (UASC) looked after at end of period	Jane White	Julian Watkins	Unaccompanied Asylum Seeking Children are identified and supported by the local authority.	12	13	12	12	14	14	14	14	13	13	13	15	12	↓ -20%	→ 0%		13	15	-	76	60	52					-The number of UASCs that we are supporting remains generally consistent	
LAC14	Number of new unaccompanied Asylum Seeking Children (UASC)	Jane White	Julian Watkins	Unaccompanied Asylum Seeking Children are identified and supported by the local authority.	1	1	0	0	2	0	0	1	0	0	0	1	0	↓ -100%	↓ -100%		0	2	-	Local	Local	Local					-There have been no further admissions from UASCs this month	
LAC11-QL	Number of Looked after Children aged 16+ or open Care Leavers with an authorised Pathway Plan	Jane White	Mary Hardy	Care Leavers have a good quality Pathway Plans, to which they have contributed, and which meets their needs.	157	163	164	160	154	157	157	158	158	161	159	164	164	→ 0%	→ 4%	▲	160	164	-	Local	Local	Local					-The number of care leavers open to CSC has not changed since last month	
LAC11-QL (%)	Percentage of Looked after Children aged 16+ or open Care Leavers with an authorised Pathway Plan	Jane White	Mary Hardy	Care Leavers have a good quality Pathway Plans, to which they have contributed, and which meets their needs.	95.0%	97.0%	97.0%	99.0%	99.0%	98.0%	96.0%	98.0%	97.0%	99.0%	98.0%	97.0%	98.0%	→ 1%	→ 3%	▲	97.8%	99.0%	P	Local	Local	Local					We continue to have an exceptionally high number of young people with an authorised Pathway Plan	
NI147	Percentage of Care Leavers in contact and in suitable accommodation	Jane White	Mary Hardy	Care Leavers are in accommodation that is safe and secure.	83.1%	86.0%	83.8%	87.5%	87.7%	88.1%	88.1%	86.8%	90.4%	92.1%	91.3%	88.1%	91.0%	→ 3%	→ 9%	▲	88.4%	92.1%	P	Local	Local	Local	92.0%	93.0%	94.0%		We continue to have a very strong percentage of care leavers who are in contact with us and in suitable accommodation.	
LAC9 (val)	Number of Looked after Children (LAC) placed with IFAs at end of period	Jane White	Dorenda Chapman	Our Looked after Children will benefit from high quality fostering provision, with our own carers wherever possible.	138	139	139	140	143	140	140	141	138	133	131	132	138	→ 5%	→ 0%	▼	138	143	-	Local	Local	Local	112	TBC	TBC			
LAC9	Percentage of IFA placements (of all looked after children)	Jane White	Dorenda Chapman	Our Looked after Children will benefit from high quality fostering provision, with our own carers wherever possible.	26.8%	26.6%	26.9%	26.5%	27.6%	27.1%	27.0%	27.0%	26.5%	25.4%	24.5%	25.1%	26.8%	→ 7%	→ 0%	▼	26.4%	27.6%	P	Local	Local	Local						
LAC16	Number of in-house foster carers at the end of period	Jane White	Dorenda Chapman	Our Looked after Children will benefit from high quality fostering provision, with our own carers wherever possible.	174	170	169	169	172	173	173	172	171	170	168	170	171	171	→ 1%	→ -2%		171	173	--	-	-	-	190	TBC	TBC		